

## LifeWithParrots Grooming Information Form

Welcome to LifeWithParrots! Thank you for considering our grooming service for your feathered companion. Please complete this form to the best of your knowledge and make sure you read and understand the attached policies, release and waiver.

### Parent's Information

Parent's Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### Bird's Information

Bird's Name: \_\_\_\_\_

Species: \_\_\_\_\_ Hatch Date: \_\_\_\_\_

Band Number (If applicable): \_\_\_\_\_ Sex:  Male  Female  Unknown

### How did you first hear about LifeWithParrots?

Website  Facebook  Instagram

Referral (By whom?): \_\_\_\_\_  Other \_\_\_\_\_

Have you ever used a bird grooming service at another facility?

Yes  No

If yes, please list the name(s) of the other businesses: \_\_\_\_\_

### Behaviour Questions:

Is your bird comfortable with laying on his/her back?

Yes  No  Unknown

How long have you had your bird?: \_\_\_\_\_

Where did you get your bird?: \_\_\_\_\_

Has your bird ever bitten or shown aggressive behaviour to another person?

Yes  No  Unknown

If yes, what were the circumstances?: \_\_\_\_\_

Is your bird comfortable being towelled?

Yes  No  Unknown

I, the undersigned, hereby acknowledge and agree that all the information provided in this information form is complete and accurate to the best of my knowledge. I consent to LifeWithParrots' use of such information for all lawful business purposes which may include, but is not limited to, for example, providing LifeWithParrots services to you and using data that includes information about you and your bird for marketing or other purposes. I further acknowledge and agree that I have read, understand and agree to all the terms and conditions contained in the Grooming Release, Waiver of Liability and Indemnification Agreement, as they may be amended from time to time, which are attached and fully incorporated into this application by reference. I hereby execute this information form and the Agreement for my bird, myself and my heirs, successors, representatives and assigns. I further attest that if I am not the owner or sole owner of the bird for whom this information form has been completed, my signature is sufficient to enter into this Agreement for and on behalf of any other owner or representative. I hereby agree that a true and correct copy of this document may be produced in lieu of the original application. Should a copy be produced, I understand that it is legally enforceable and does not affect the terms of the application in any way.

Parent's Signature \_\_\_\_\_ Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_

### **Policies, release, waiver of liability and indemnification agreement (The “Agreement”)**

This agreement includes a release of liability and waiver of legal rights and deprives you of the right to sue the owner(s) of LifeWithParrots. Do not sign this agreement unless you have read and understand it in its entirety. Seek the advice of legal counsel if you are unsure of its effect.

In consideration for your bird being permitted to come to LifeWithParrots, you agree to all of the policies, procedures, release, terms and conditions set forth below.

#### 1. All birds must

- Be in general good health. Plucking/barbering due to stress, habit or hormones is acceptable
- Be completely weaned for at least 2 weeks
- Have no open wounds or recent major injuries (occurring within one (1) month before the appointment date)
- Be harnessed or in a carrier when entering and exiting LifeWithParrots

#### 2. Personal Property

If your bird causes any personal property damage to the building or otherwise, you will be liable for the full cost of all repairs and replacements.

#### 3. Fees

You must pay for all services by cash or e-transfer. Payment is due upon completion of the appointment. If you fail to pay the full agreed amount by the completion of the appointment, you express permission for LifeWithParrots to keep your bird until the full agreed amount is paid. Overnight boarding fees will apply.

#### 4. Aggressive Birds

Although LifeWithParrots loves all birds to come for grooming, your bird may be asked not to return to LifeWithParrots if he/she exhibits aggressive or any other unacceptable behaviour. Such determinations will be made at the sole discretion of LifeWithParrots.

#### 5. WAIVER, RELEASE AND INDEMNIFICATION

YOU HEREBY AGREE TO EXPRESSLY AND FOREVER GENERALLY WAIVE, DISCHARGE CLAIMS, INDEMNIFY, RELEASE FROM LIABILITY, SAVE, HOLD HARMLESS AND DEFEND LIFEWITHPARROTS, THEIR OWNERS AND VOLUNTEERS AGAINST ANY AND ALL INJURY, LIABILITY, CLAIMS, LITIGATION, ACTIONS, SUITS, COSTS, LOSSES, DAMAGES, ATTORNEY'S FEES, EXPENSES OR DEMANDS OF EVERY CHARACTER WHATSOEVER on account of, arising out of, resulting from or relating in anyway to any act or omission of the Releases. You agree that this release is binding on you and your successors, heirs, legal representatives and assigns. You also expressly and forever release LifeWithParrots from any duty to protect you or your bird from injury of any kind, and agree that any implementation of safety precautions by LifeWithParrots will not waive LifeWithParrots' right to be indemnified as provided here under, and such precautions will not alter this release. I INTEND FOR THIS AGREEMENT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY OF LIFEWITHPARROTS TO THE GREATEST EXTENT PERMITTED BY LAW; I AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT.